

# WIRE TRANSFERS FOR COMMERCIAL CENTER

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# Creating a Wire Transfer

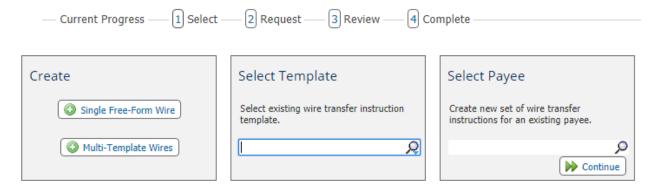
To create a Wire, log in to the Secure Browser and select the HomeTrust Bank Commercial Center Tile from the Secured Apps Page.

From your home page, select the Payments & Transfers menu and then select Wire Transfer



### Select how you want to create a wire:

- Single Free-Form Wire will allow you to enter all the information required to submit the wire.
- Multi-Template Wire will allow you to select more than one template from your list of preexisting wire templates. This will only allow you to send the value of your template default amount for several wire templates.
- Select Template will choose a previously created wire template. All the fields, including amount, will be completed by the saved template.
- Select Payee will allow you to search through your existing payees to create a wire transfer. Only the name and receiving bank information will be completed



# Creating a Wire Transfer from a Template

Select a template from the Wire Transfer page. The template will display ready to process. Select **Request Transfer** to continue



You will be asked to Confirm, **Edit** or **Cancel** the **wire**. If everything looks correct, **Confirm** the wire to be prompted for your Out of Band Authentication



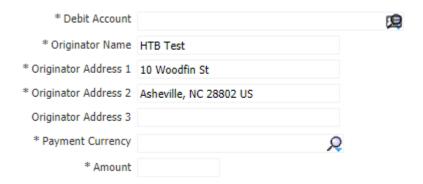
If you are presented with this error:

No valid payment authorization methods are available. Please call financial institution for assistance.

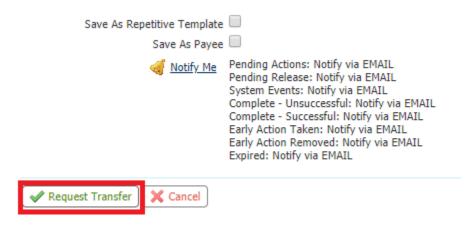
Please see the Out of Band Authentication Section in this document for details.

# Creating a Free-Form Wire

From the Wire Transfer menu, select Single Free-Form Wire. Complete the required fields marked with an asterisk.



Once you have completed the Account and Beneficiary Payee Information sections, you can choose to save this information as a Repetitive Template or Payee, then select **Request Transfer** to continue



You will be asked to Confirm, **Edit** or **Cancel** the **Wire**. If everything looks correct, **Confirm** the wire to be prompted for your Out of Band Authentication



If you are presented with this error:

No valid payment authorization methods are available. Please call financial institution for assistance.

Please see the Out of Band Authentication Section in this document for details.

# Creating a Wire Using an Existing Payee

Select a payee from the Wire Transfer page. The information entry page will display with only a few fields that need to be completed. Complete the amount fields and any other reference sections. Select **Request Transfer** to continue.



You will be asked to Confirm, **Edit** or **Cancel** the **Wire**. If everything looks correct, **Confirm** the wire to be prompted for your Out of Band Authentication.



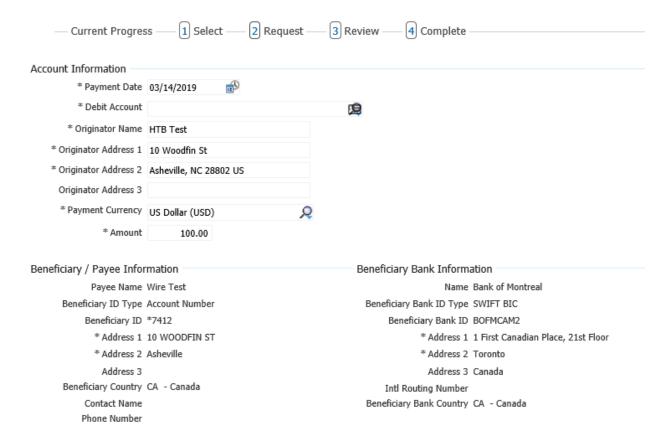
If you are presented with this error:

No valid payment authorization methods are available. Please call financial institution for assistance.

Please see the Out of Band Authentication Section in this document for details.

# Foreign Currency Wires

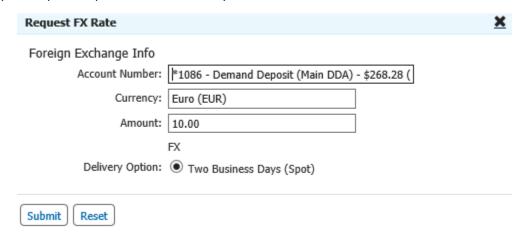
Commercial Center offers users the ability to send funds to foreign currency using one of two methods. The first is to send funds using the value of the US Dollar. For this option, enter the **Payment Currency** as US Dollar and enter the amount of the wire you want to send. The recipient will receive funds equivalent to the US Dollar value.



Alternatively, you can send funds in the currency of the receiving country and the recipient will receive the amount entered in the foreign currency with the converted USD amount deducted from your account. To accomplish this, complete the Wire instruction page and then select the link **for Foreign Exchange Rate Lookup.** 

Account Information			Foreign Curre	ency Details
* Payment Date	03/15/2019			
* Debit Account	5 - Demand	Deposit (Main DDA) - \$268.28	3 (USD)	Contract Number
* Originator Name	HTB Test			
* Originator Address 1	10 Woodfin	St		
* Originator Address 2	Asheville, No	28802 US		
Originator Address 3				
* Payment Currency	Euro (EUR)	Q		
* Amount	10.	00		
•	Payment Am	ount		
0	Debit Amoun	t		
Beneficiary / Payee Info	rmation		Beneficiary Bank Inform	ation
Payee Name				Banque De France
Beneficiary ID Type		nber	Beneficiary Bank ID Type	
Beneficiary ID			Beneficiary Bank ID	
* Address 1				31 rue Croix des petits champs
* Address 2	Asheville			75001 Paris
Address 3			Address 3	
Beneficiary Country	FR - France		Intl Routing Number Beneficiary Bank Country	ED Econos
Contact Name Phone Number			beneficiary bank country	FK - Flailce
Phone Number				
Additional Bank Inform	mation			
Additional Reference Inf	ormation			
Purpose	e Of Payment			
Additional Information Fo	or Beneficiary			
		Note: Maximum 35 characte	•	
	Notify Me	Pending Actions: Notify via E Pending Release: Notify via I		
		System Events: Notify via EN	1AIL	
		Complete - Unsuccessful: No Complete - Successful: Notif		
		Early Action Taken: Notify vi	a EMAIL	
		Early Action Removed: Notify Expired: Notify via EMAIL	y via EMAIL	
Foreign Currency Rate R	equest	•		
Foreign Exchange Rate Loo				

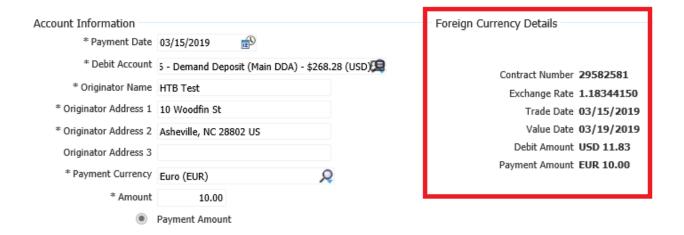
**Submit** your request to purchase the currency contract.



### **Confirm** the FX Rate.

Confirm FX Rate	×				
EUR 10					
USD 11.83					
Exchange Rate 1.1834	14150				
Trade Date 03/15/	/2019				
Value Date 03/19/	2019				
A purchase of 10 EUR					
in exchange for 11.83 USD					
You have 54 seconds to confirm this transaction.					
Clicking Confirm constitutes a commitment to this contract Click Cancel to start over					
Confirm Cancel					

Your contract will display in the upper right had corner of the page.



### And proceed to Request Transfer:



You will be asked to Confirm, **Edit** or **Cancel** the **Wire**. If everything looks correct, **Confirm** the wire to be prompted for your Out of Band Authentication.



If you are presented with this error:

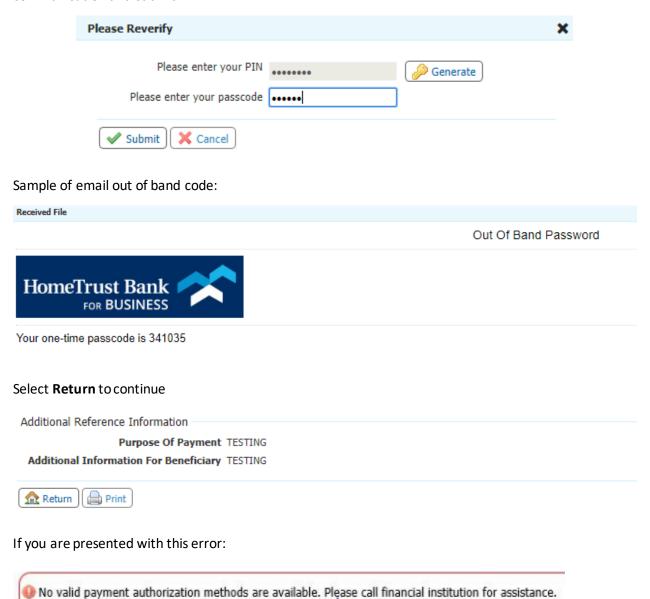
No valid payment authorization methods are available. Please call financial institution for assistance.

Please see the Out of Band Authentication Section in this document for details.

# Out of Band Authentication

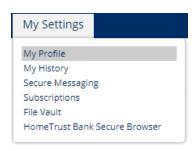
As an added layer of security, once you have requested the wire, you will be presented with an out of band security request.

To successfully authenticate, enter your Out of Band PIN and enter your code from the Out of Band communication and submit.

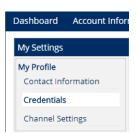


Follow the steps on the next page to set up your Out-of-Band PIN, then attempt to re-send the Wire.

Click on My Settings > My Profile in the toolbar.



Click **Credentials** in the left menu-bar.



Select and answer three security questions; this information may be used to verify your identity if you request assistance from the Customer Care Center in the future.



Create and confirm a **Reverification Out-of-Band PIN**; this will be used during ACH or Wire transaction submission to confirm your identity and protect against fraudulent transactions. This PIN is not linked to the one that you use to log into the Secure Browser; for best security practices, we recommend that the Reverification Out-of-Band PIN be different.

Click **Update Credentials** once you have entered the PIN.



Select **Out-of-band Authentication** and click **Update Credentials** once more to complete Out-of-Band setup.

# Reverification Preference Out-of-band Authentication Requires entry of PIN to receive a one-time passcode via Email or SMS (delivery channel based on current user subscription settings).

# Releasing the Wire

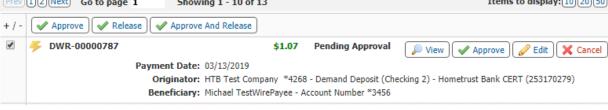
This is a new function for **ALL** wires. Once a wire or batch of wires has been completed, select the **Payments & Transfer** menu and select **Payment Activity**.



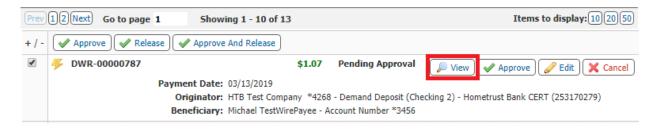
The wire will display in the Current Activity list.

### Payment Activity: Current Activity

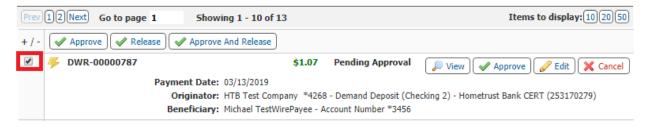




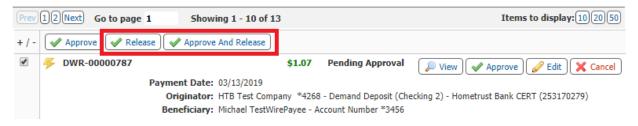
From here you can review the wire once more.



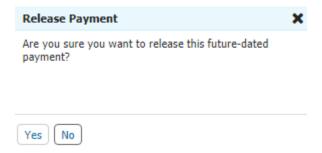
#### Select the wire(s) to release.



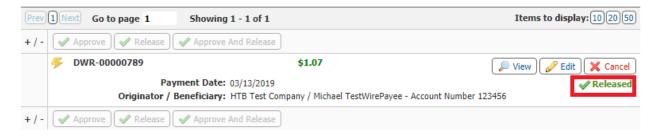
If your company is set up with Dual Control, select **Approve and Release** – otherwise, click **Release**.



Confirm to release the transfer.

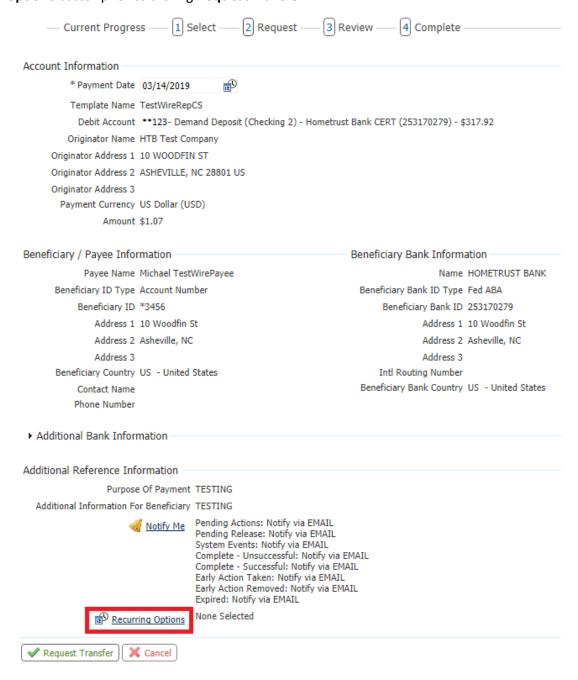


The status will now update to Released.

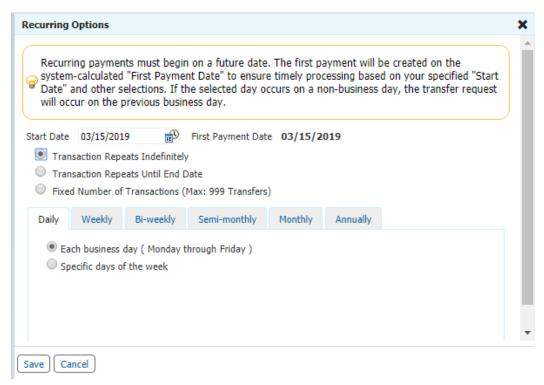


# Creating a Recurring Wire Transfer

When using an existing Wire Template, you can create a Recurring Transfer by selecting the **Recurring Options** button prior to clicking **Request Transfer**.



### The **Recurring Options** menu will display



After selecting your configuration, click **Save** and return to the **Wire Transfer** page; continue to complete the Wire Transfer as normal.

# Creating a Wire Template

To create a Wire Transfer Template, select the **Payments & Transfers** menu and then select **Wire Transfer.** 

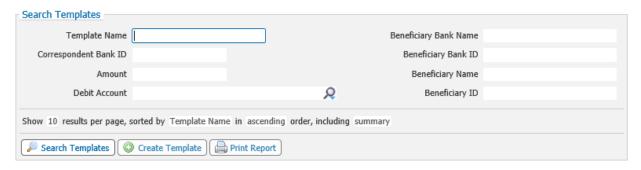


From the menu to the left, choose Manage Templates.



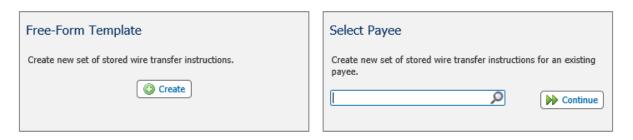
Then select Create Template.

### Wire Transfer: Manage Templates



Click **Create** in the **Free-Form Template** box to create a Free-Form Template to enter all new wire instructions for your template or **Continue** in the **Select Payee** box to create a template using an existing Wire Transfer Payee.

### Wire Transfer: Manage Templates



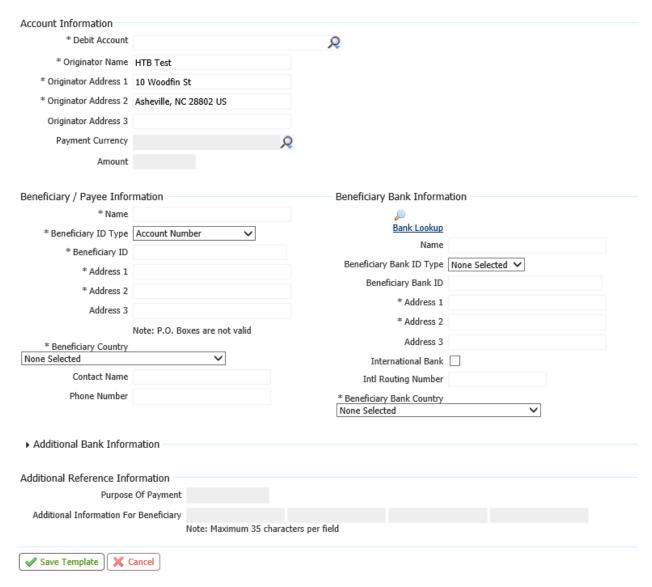
Select the type of template you would like to save and enter the name of the template.



A *Repetitive Template* is a template that saves and locks all fields so that every wire initiated from the template is exactly the same, including the amount.

A *Semi-Repetitive Template* is a template that only saves the Beneficiary/Payee and Beneficiary Bank Information entered. When using this type of template, you will have the ability to update the amount of each new wire.

### Complete the details of the funds transfer and Save Template.



Alternatively, you can create a template from a Free-Form Wire (or one-time wire). You will have the option to save and create a new Payee and/or a Repetitive Template.

Save As Repetitive Template Save As Payee		·
√ Notify Me  ✓ Notify Me	Pending Re System Eve Complete - Complete - Early Action Early Action	tions: Notify via EMAIL elease: Notify via EMAIL ents: Notify via EMAIL Unsuccessful: Notify via EMAIL Successful: Notify via EMAIL Taken: Notify via EMAIL Removed: Notify via EMAIL Stensoved: Notify via EMAIL Otify via EMAIL