



Signing Into Your New Online Banking Profile and Mobile App

On March 13, 2023, you will be able to log into HomeTrust Bank's online banking to access your account(s). Below is a step-by-step guide to help you with logging in for the first time. You can also visit htb.com/online-banking to watch a tutorial, and learn about mobile banking, mobile deposit, and much more!

1. On March 13, 2023, go to htb.com or our mobile app "HomeTrust Mobile Banking"

Once you are set up, your log-in credentials will be the same for both the mobile app and computer log-in.

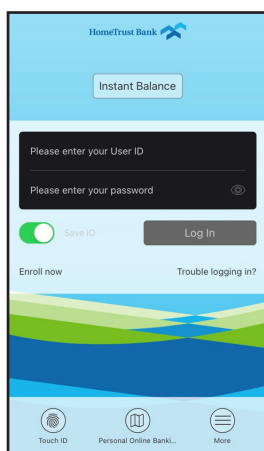
From Mobile App

Download the "HomeTrust Mobile Banking" app from either the Apple App Store or Google Play Store and open the app.

Enter your current username with Quantum in the User ID field. This field is not case sensitive.

Next, please use a temporary password in the password field and click "Log in". Your temporary password will be the last 6 digits of your Social Security Number or TIN on your profile. If you do not have a Social Security Number or TIN, please contact our Customer Care Center at 800.627.1632, option 6 on or after March 13, 2023, for assistance with your initial log in.

If you did not have an Online Banking/Mobile Banking profile with Quantum National Bank and would like to create a new one, please choose "Enroll Now" at the bottom of the page.

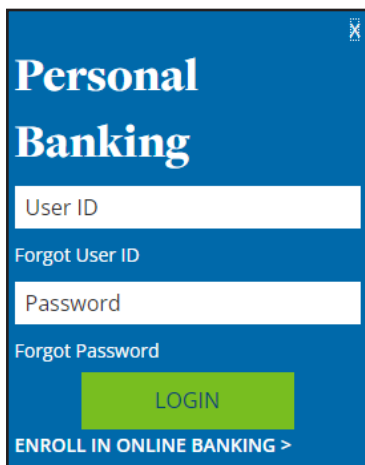


From htb.com

Click the green online banking button in the upper right hand corner. Under Personal Banking, enter your current username with Quantum in the User ID field. This field is not case sensitive.

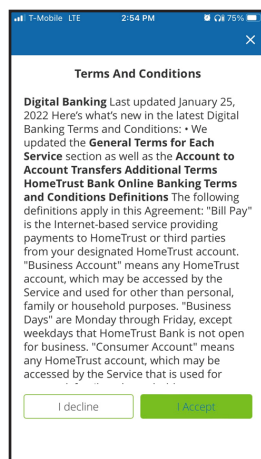
Next, you will use a temporary password in the password field and click "Login". Your temporary password will be the last 6 digits of your Social Security Number or TIN on your profile. If you do not have a Social Security Number or TIN, please contact our Customer Care Center at 800.627.1632, option 6 on or after March 13, 2023, for assistance with your initial log in.

If you did not have an Online Banking profile with Quantum National Bank and would like to create a new one, click on "Enroll In Online banking" at the bottom of the Personal Banking Log In box, and follow the instructions to enroll.

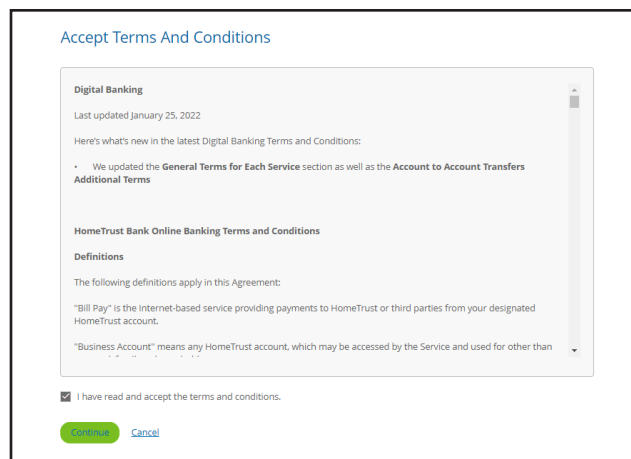


2. Read and accept Terms & Conditions

Mobile Screenshot



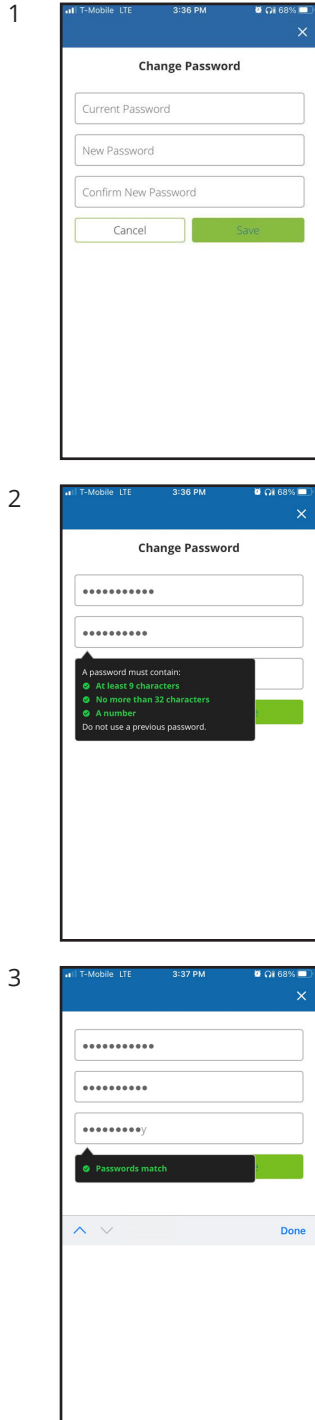
Browser Screenshot



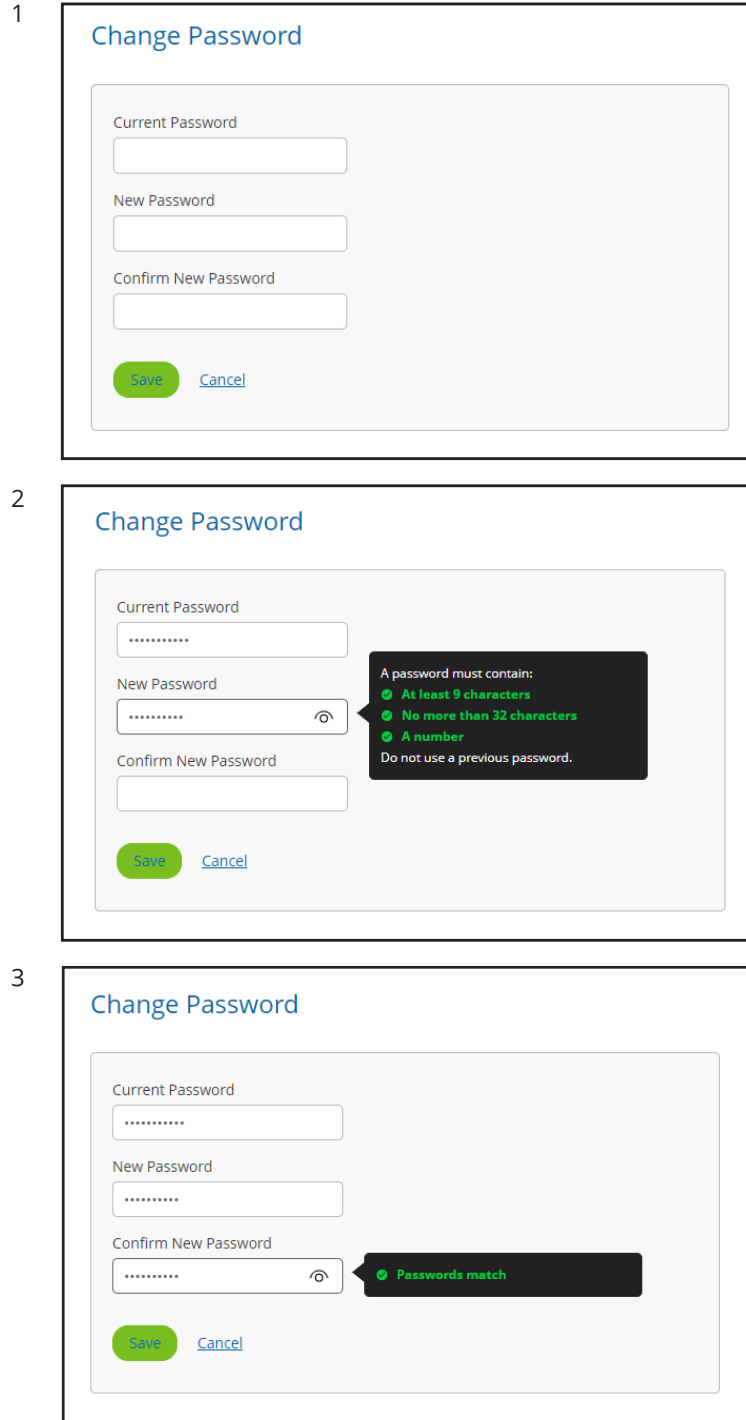
3. Set up your new password

Your “Current Password” will be the same as your temporary password (the last 6 digits of the Social Security Number or TIN on your profile). You will be asked to select a new password, which must be 9-32 characters with at least one number. You will need to confirm that in the “Confirm New Password” field. Once the passwords match, you will see a visual indicator on the screen. Hit Save.

Mobile Screenshot




Browser Screenshot



4. Set up your Challenge Questions


You will be asked to select 5 questions from the drop-down list and provide your answers. Please note that answers must be at least 5 characters and you cannot repeat answers. Answers are not case sensitive. Hit Save at the bottom once finished.

Mobile Screenshot


T-Mobile LTE4:33 PM70%

Select Security Questions


Select and answer five questions that are easy for you to remember and hard for others to guess. Answers can be from 5 to 32 characters long and can use numbers, letters and any of these special characters - _ . ,

Question 1

Answer

Question 2

Answer


Question 3

Browser Screenshot

Select Security Questions


Select and answer five questions that are easy for you to remember and hard for others to guess. Answers can be from 5 to 32 characters long and can use numbers, letters and any of these special characters: _ ! , . ' -

Question 1

Please select... 


Answer

Question 2

Please select... 


Answer

Question 3

Please select... 


Answer

Question 4


Please select... 

Answer

Question 5

Please select... 

Answer


 [Cancel](#)

5. Set up phone for Identity Verification

Next, you'll be asked to setup a phone number for identity verification. This is used to confirm your identity when logging in from a new device, geographic region, or when there are other potential security concerns. Choose the best phone number from the list, provide a nickname such as "Mobile" and chose how you want to verify that phone number (either via text message or phone call) and click save.

If you don't see a good phone number on this screen, give our Customer Care Center a call at 800.627.1632, option 6, and they'll help make sure we've got accurate information for you and help you log in successfully.

Mobile Screenshot

T-Mobile LTE3:59 PM77%

Set Up Two Factor Authentication

Receiving verification codes on your phone provides additional security when making large transactions or changing personal information.

To start using online banking you must set up a phone for identity verification. Contact Customer Service at 800-627-1632 for assistance.

☐ +1 828

☒ +1 816

☒ Receive a text message

☐ Receive a call

Browser Screenshot

Set Up Phone For Identity Verification

Receiving verification codes on your phone provides additional security when making large transactions or changing personal information.

To start using online banking you must set up a phone for identity verification. Contact Customer Service at 800-627-1632 for assistance.

Phone ⓘ

☐ +1 828-

☒ +1 816-

Phone Nickname ⓘ

Mobile Phone

Notification

☒ Receive a text message

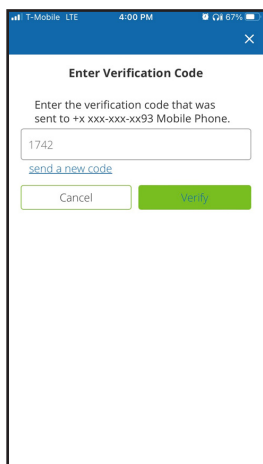
☐ Receive a call

[Save](#) [Cancel](#)

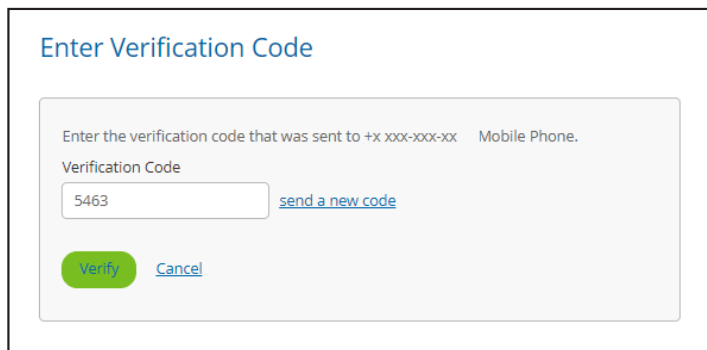
6. Enter Verification Code

On the next screen, you'll be asked to enter the verification code. This is a 4-digit code that will either arrive via text message or via phone call depending on the option that you chose. Click Verify. If you didn't receive the code, please wait at least 1-2 minutes, and then hit the send a new code option.

Mobile Screenshot



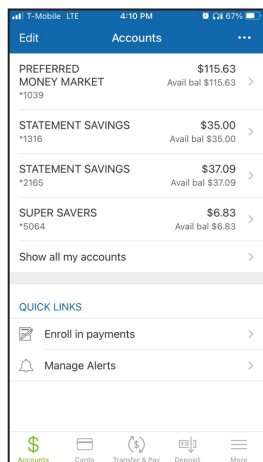
Browser Screenshot



7. Welcome to your new account!

You're now logged into your new account! Your credentials can be used both from a browser and from our mobile app.

Mobile Screenshot



Browser Screenshot

